

About CodeRED®

The Town of Rocky Hill has instituted the CodeRED® Emergency Notification System - an ultra high-speed telephone communication service for emergency notifications. This system allows us to telephone all or targeted areas of the Town in case of an emergency situation that requires immediate action (ex. evacuation notices, shelter-in-place notices and missing child reports).

The system is capable of dialing 60,000 phone numbers per hour. It then delivers our recorded message to a live person or an answering machine, making three attempts to connect to any number.

THIS SYSTEM WILL ONLY BE USED FOR EMERGENCY PURPOSES

Examples of times when the CodeRED® system could be utilized:

- Drinking water contamination
- Utility outage
- Evacuation notice & route
- Missing person
- Fires or Floods
- Bomb threat
- Hostage situation
- Chemical spill or Gas leak

and other emergency incidents where rapid and accurate notification is essential for life safety.

Residential Data Update Page

No one should assume his or her phone number is included in the systems database. All businesses should register as well as residents, especially those who have unlisted phone numbers or who have changed their phone number or address within the last year. To input an unlisted number, cell phone number, or other secondary phone number into the system, please visit the Town of Rocky Hill [Residential Data Update Page](#).

CELL PHONES --- If the phone number is a Cellular Phone it must be linked to a specific address. The “location” of the cell phone number becomes essentially fixed to that specific location. This could lead to the situation of a cell phone being notified when the user is mobile and not within the affected area. Or conversely, the situation where the user is mobile and is within the affected area but is NOT notified because the fixed location of the cellular number is in an unaffected area.